

## **OXIMO® WARRANTY**

1. For windscreen wipers OXIMO® provides only the warranty for physical defects occurring during the production process, or which are its consequence detected within **30 days** from the date of purchase of the product. Windscreen wipers are wear and tear car components, which are exposed to damage during their use, therefore they are not subject to standard consumer warranty.
2. OXIMO® company's liability under the warranty is expressly limited to the right to replace the products or parts thereof free of charge with new defect-free products or to a refund for the products or parts thereof expressly deemed defective by the manufacturer. The refund amount for the products considered defective may not exceed the equivalent of the net price of the products sold. The right to warranty applies to products invoiced by the manufacturer and clearly marked by the OXIMO® brand.
3. The manufacturer is not responsible for any losses that do not result from physical defects of the products, in particular for any losses resulting from:
  - a) Use of these products in untypical conditions or not in accordance with the manufacturer's recommendations
  - b) Improper maintenance
  - c) Use of the products for purposes other than their intended use or those provided for by the manufacturer
  - d) Assembly, which is contrary to the manufacturer's recommendations
  - e) Normal wear and tear of products
4. Complaints should in any case be made at the place of purchase of the products, i.e. any point of sale being a distributor of the OXIMO® brand or an indirect trading partner of such a distributor.
5. All complaints must be made in writing using the OXIMO® claim form available at <https://www.oximo.pl/en/download/>
6. Subject to the provisions of mandatory legal provisions, the liability of the manufacturer for any damage caused by the products sold is limited to the loss suffered by the injured party.

**OXIMO®**



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